



Refund Policy

THE HAIR BASE DELIGHT THEMSELVES ON PROVIDING YOU WITH EXCEPTIONAL SERVICE AND EXCELLENT CUSTOMER CARE.

We do not issue refunds on salon services. However, should you have any questions or concerns about the service you have received in the salon, please notify the salon within 5 days of your service. If you are not satisfied with the work performed, we require that you return to the salon so that your hair can be visually inspected. At that time, we will make every effort to make any adjustments to your satisfaction by rescheduling you with the stylist who performed the initial service, adjustments are made available to you at no cost only within the two weeks of the initial service.